

BadgerCare & Medicaid Changes Coming in 2023-24

When people first apply for BadgerCare or Medicaid, they explain household size, income, assets, and insurance. Every year, that information needs to be updated to see if they can keep their benefits. The process is called renewal.

During the COVID-19 pandemic, emergency temporary policies made sure people kept coverage even without renewal. Now, renewals are now coming back.

All BadgerCare and Medicaid members will need to take action to renew and stay insured. In the coming months, members will receive a letter stating that they need to take action in order to keep their coverage. A letter arriving in March or April will include their renewal due date. They should read all mail carefully, note their next steps, and act by the due date.

All members have been assigned renewal due dates between June 2023 and May 2024. Members should not try to renew until they receive their renewal packet in the mail. This will happen about 45 days before the due date.



Members can also download a renewal fact sheet in <u>English</u>, <u>Hmong</u>, and <u>Spanish</u>. BadgerCare and Medicaid members should wait until they are notified to renew. Anyone who does NOT take action may have coverage gaps or loss of coverage.

What to do?

Step 1: Prepare

Update contact information, get notifications, & find help

Step 2: Read

Find your renewal date (In ACCESS and on letters)

Step 3: Act

Act quickly to renew and stay covered

Need help? Information is available in English, Hmong, Spanish.



Call 2-1-1 or call 877-947-2211



Complete renewal online or find other health insurance at WisCovered.com



Visit Door County Health & Human Services

Address: 421 Nebraska **Telephone:** 920-746-7155

Lobby Hours: Monday -Friday 8am -4:30pm